

The Rumor Mill Vol. 8

April 14, 2022

What is the Rumor Mill?

In an effort to enhance communication between the City of Elgin and our citizens, from time to time, we will update with topics that will hopefully clarify and address some of the more well-known rumors that may be out in our community.



Rumor of the Day: The Elgin Police Department

Why is the Elgin Police Department not open to the public?

The Elgin Police Department's lobby at 202 Depot Street is open to the public during normal business hours: Monday–Friday 8:00 AM-5:00 PM. The police department has 32 full-time staff members and is operating in a facility with limited space. We do not have room currently for a traditional lobby. The City of Elgin CO2021A Bonds include funding for a new police department building. This is in process with plans to be presented to the City Council April 19. The

new facility will provide a welcoming lobby and provide crucial space to expand EPD's current level of services to meet the expanding needs of Elgin's phenomenal residential and commercial growth.

When I call 911, who is answering the call?

Bastrop County Office of Emergency Management handles all our dispatching. This is a common police practice across the United States, especially in rural areas that do not have staff support personnel or facilities for a 24-7 call center. If any citizen needs to report a crime at any time, please call 911.

What if I need an officer, but it's not an emergency?

If you need a uniformed officer, for any reason whatsoever, you will call 911.

What if I need to make a police report?

Call 911 and an officer will either come to your house or they can take your report over the phone, if you wish.

Have you heard a rumor you would like the city to address? If so, contact City Secretary Jennifer Stubbs at jstubbs@ci.elgin.tx.us.

More information on our website here:

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